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Hotline: +61481957246 / +84905122315
Email: info@vietnamlovelytravel.com
Website: <http://www.vietnamlovelytravel.com>
International Tour Operator Licence No: 48-297/2022 /TCDL-GP LHQT

Ha Noi to Ha Long, From Culture to Nature (4 Days)

Ha Noi – Ha Long



(Image: Sung Sot Cave – Ha Long – Vietnam)

Trip information:

- **Guest's name:**
- **Nationality:**
- **Travel Period:**
- **Number of group:**
- **Destinations:** Ha Noi - Ha Long
- **Trip highlights:** *Discover the cultural charm and natural beauty of Northern Vietnam through iconic landmarks and scenic cruises.*
 - Visit Hanoi's historic sites such as the Temple of Literature and Ho Chi Minh Mausoleum to learn about the country's rich heritage.
 - Stroll through the bustling streets of the Old Quarter and soak up the vibrant local atmosphere.
 - Cruise through the emerald waters of Ha Long Bay, explore hidden caves, and admire breathtaking sunsets from the deck.
- **Duration:** 4 days
- **Travel styles:** Family, Local life, Classic, Active & Nature, Beach
- **Start:** Ha Noi - **Finish:** Ha Noi
- **Physical:** Easy

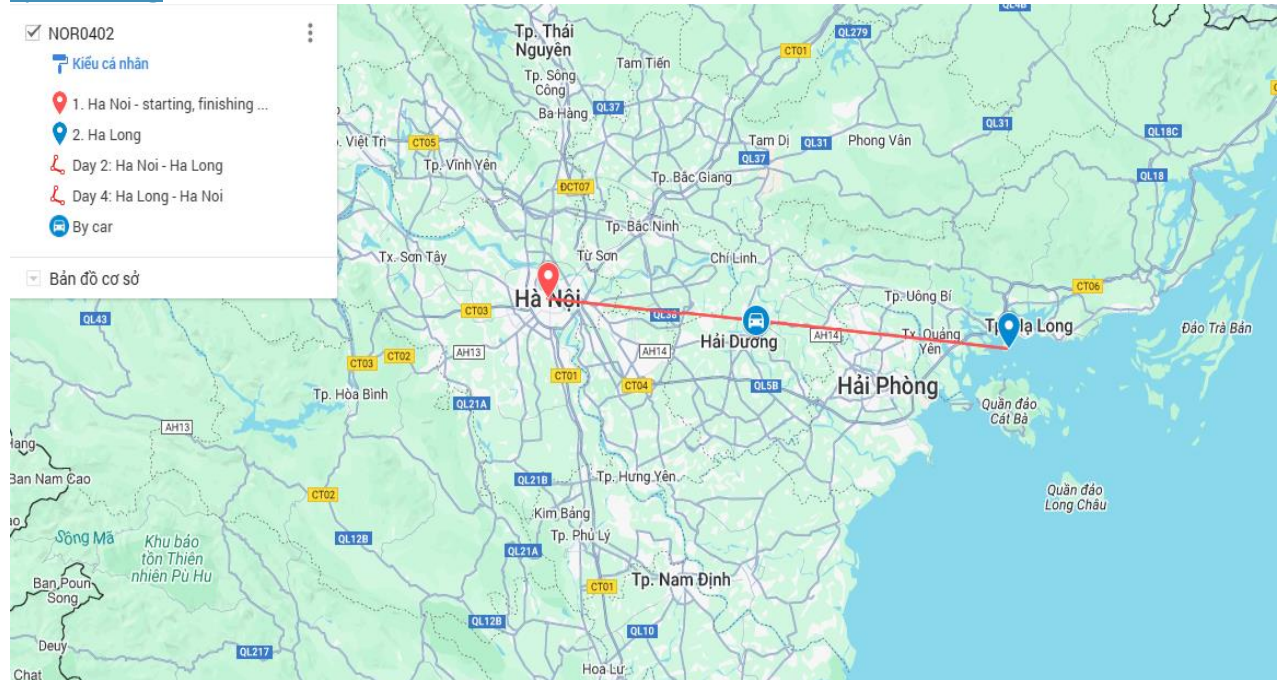


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- **Code:** NOR0402
- **Ages:** All ages
- **Group size:** 2-14 (Please contact us for more support if you are a solo traveler or your group has more than 14 people).

• **Map link:**

https://www.google.com/maps/d/edit?mid=1aDxaOsGxSWRXXQ6rGpv8Ao5KBL7x_9Y&usp=sharing



<iframe src="https://www.google.com/maps/d/embed?mid=1aDxaOsGxSWRXXQ6rGpv8Ao5KBL7x_9Y&ehbc=2E312F&noprof=1" width="640" height="480"></iframe>

• **Price:**

Price USD/pax	Group 2-3 pax	Group 4-5 pax	Group 6-7 pax	Group 8-9 pax	Group 10-11 pax	Group 12-14 pax	Single surcharge
4-star	USD 520 per pax	USD 443 per pax	USD 413 per pax	USD 407 per pax	USD 397 per pax	USD 390 per pax	USD 190
5-star	USD 677 per pax	USD 599 per pax	USD 570 per pax	USD 564 per pax	USD 553 per pax	USD 547 per pax	USD 316
The above prices are valid from 2025 to 2026, except on public holidays, festivals and major events in Vietnam, during which a surcharge of 10% to 20% may apply.							
	4-star accommodation			5-star accommodation			



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● **Trip Plan: (B: Breakfast; L: Lunch; D: Dinner; ESG: English-speaking local guide)**

Day	Activities	Accommodation	Meals
Day 1	Arrival Hanoi – Hanoi half day city tour (ESG)	Hanoi	-/L/D
Day 2	Hanoi sightseeing (ESG)	Hanoi	B/L/D
Day 3	Ha Noi – Ha Long Bay (ESG on the cruise)	Ha Long Cruise	B/L/D
Day 4	Ha Long Bay – Ha Noi – Departure	N/A	B/L/-

Itinerary:

DAY 1: Arrival Hanoi – Hanoi half day city tour (ESG/-/L/D)

- Arrive in Hanoi. Depending on your arrival time in the morning, our **English-speaking local guide (ESG)** and driver will welcome you at the airport and transfer you to Ha Noi city center by a private car of minivan.
- Have your first **local lunch** in Ha Noi at a **Michelin restaurant**, which savors your taste and sight.
- **14:00:** Check-in at your hotel.
- After a short rest, take your first look at Hanoi, visiting famous monuments such as the **Temple of Literature**, known as the first university in Vietnam.



(Image: 1. Temple of Literature; 2. “Cha ca Lang” lunch – Ha Noi – Viet Nam)

- Explore **Hoan Kiem Lake**, **Ngoc Son Temple**, and **The Huc Bridge** — icons of Hanoi that reflect the historical development of Vietnam and its spiritual life. Additionally, enjoy a one-hour cyclo tour around the bustling **Old Quarter**, which has been submitted to UNESCO for recognition as a World Heritage Site.
- In the evening, savor authentic Hanoi street food, including Bun Cha (grilled pork noodles), Banh Cuon (Vietnamese rice rolls), Trang Tien sweet soup, ice cream, and draft beer.
- **21:00:** Return to your hotel for free time and stay overnight in Hanoi.



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DAY 2: Hanoi Sightseeing (ESG/B/L/D)

- **08:00:** After breakfast at the hotel, check out. Spend the morning sightseeing in Hanoi, visiting **Ho Chi Minh Mausoleum** (closed on Mondays and Fridays), the **Presidential Palace**, **One Pillar Pagoda**, and **Tran Quoc Pagoda**.



(Image: 1. Ho Chi Minh Mausoleum; 2. One Pillar Pagoda – Ha Noi – Vietnam)

- Have lunch at a local restaurant.
- **In the afternoon:** your guide and driver will pick you up from the hotel and transfer you to **Bat Trang Pottery Village**, located about 15 km from Hanoi's city center, is renowned for its centuries-old tradition of ceramics.
- Upon arrival, visit the village entrance and stroll through small alleyways lined with pottery workshops and kilns. Stop by local family-run studios to watch artisans at work and try your hand at making your own ceramic piece. Stop by the **Bat Trang Pottery Center** to explore a wide collection of artisan ceramics and learn more about the village's history.



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(Image: Bat Trang Pottery Village - Ha Noi - Vietnam)

- **17:30:** Arrive back in Hanoi for dinner.
- After dinner, you can set a time to watch very famous traditional shows: **Vietnamese water puppet show** (free transportation is provided by VN Lovely Travel; **show tickets are at your own expense**).
- Returning to the hotel for an overnight stay in Hanoi.

DAY 3: Hanoi – Ha Long Bay (ESG on the cruise/B/L/D)

- **09:00 – 09:30:** After breakfast at your hotel in Hanoi, a **shared limousine bus** will pick you up at your hotel. Enjoy the landscape of the Red River Delta on the way to Ha Long Bay.
- **11:00:** Arriving **Tuan Chau Marina**, have check-in procedures at waiting lounge.
- **12:00:** Embark on a Ha Long Cruise, enjoy welcome drink while being given a short briefing. Check in to your room and get ready for a yummy lunch.
- **12:30:** Enjoy Vietnamese and the picturesque scenery of the bay, pass by the most beautiful areas: **Incense Burner, Dog Stone Islet, Fighting Cock Islet, Three Coconuts Island**.
- **14:30:** Continue to explore Ha Long Bay by visiting **Pearl Farm**. This is also an ideal place for kayaking, get up and close to the timeless beauty of Ha Long Bay.



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(Image: Cruise along Ha Long Bay – Vietnam)

- **16:00:** Visit **Sung Sot Cave** – a magnificent and largest limestone cave as its original name: *Grotte des Surprising*. The beautiful stalactites and stalagmites formed over millions of years are the reward after the steep climb on Bo Hon Island.
- **17:30:** Back to the boat and take part in a cooking demonstration on our sundeck and watch the magnificent sunset over the bay.
- **19:00:** Deluxe dinner is served. Enjoy our traditional and fusion dishes prepared by our talented chefs.
- **21:00:** After dinner it's your time to enjoy at our bar and spa, fish squid or watch a movie in cabin, play cards, chess or relax on the sundeck.
- Overnight on board.

Day 4: Ha Long Bay - Ha Noi - Departure (ESG on the cruise/B/L/-)

- **06:15:** Seeing the bay in the morning is a wonderful experience, awaken all your senses with a Tai Chi session on the sundeck while gathering vitamin sea to refresh yourself before enjoying breakfast.
- **06:30:** Coffee, tea and pastries for breakfast are served in the restaurant.
- **07:30:** Visit **Titop Island**. Titov is a small limestone island with one of the best sandy beaches in Ha Long Bay. You can immerse yourself in emerald water and hike to the top for stunning panoramic views of the bay.



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(Image: Titop Island – Ha Long Bay – Vietnam)

- **09:30:** Back to the cruise. Check out of the room and pay the extra fee (if any) at the reception. Then have brunch while cruising back.
- **10:30 - 10:45:** Disembark and move back to the port.
- **12:00:** Heading back to Hanoi city center.
- **15:30:** Only our driver will pick you up in Hanoi and transfer you to Noi Bai International Airport for the next flight.

Thank you for joining us, and have a nice trip!

Inclusion:

- Good air-conditioned private 7-seat car (for 2-3 pax)/ 16-seat minivan (for 4-8 pax)/ 29-seat coach (for 9-14 pax) as per the above itinerary.
- Water in the car: 2 bottles of 500ml per pax/visiting day.
- English-speaking local guides (day 1, 2) as mentioned in the above itinerary.

***Surcharge (if any):**

- Thailand/French-speaking local guide (USD 6/day/group)
- German/Mandarin-Chinese/Korean-speaking local guide (USD 20/day/group)
- Spanish-speaking local guide (USD 40/day/group).
- Accommodation including breakfast (B)



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- All entrance fee for sightseeing: Temple of Literature, Ngoc Son Temple, Ho Chi Minh Mausoleum, Presidential Palace, One Pillar pagoda, Bat Trang Pottery Village.
- 01-hour cyclo tour in Ha Noi old town.
- Ha Long cruise package 2D1N including 02 lunches, 01 dinner and 01 breakfast with entrance tickets + **English-speaking tour guide on the cruise + transfer by a shared limousine bus from/to Ha Noi to/from Ha Long.**
- Meals as mentioned in the itinerary (B: Breakfast; L: Lunch; D: Dinner):
2 lunches on day 1,2 + 2 dinners on day 1,2.

Exclusion:

- Bank transfer fees
- **Early check-in and late check-out at hotels.**
- Surcharge for peak seasons and mandatory dinners at hotels (if applicable)
- Travel insurance
- Personal expenses
- Meals not mentioned in the itinerary and beverages during meals
- Vietnam visa (the passport must be valid for over 6 months and have 3 blank pages)
- **Ticket for Vietnamese water puppet show.**
- **Airfare (If applicable)**
- Tips for guides and drivers (Suggested amount: AUD 5-7 per person per day). Tipping is optional and should reflect the quality of service received.

Children Policy:

- The child rate applies to one child sharing a twin or double room with two adults.
- For infants (<04 years old): **free of charge, except for domestic ticket cost.**
- 04 - 11 years old without bed: 50% of the adult rate.
- 04 - 11 years old with extra bed: 75% of the adult rate.
- 04 - 11 years old in twin share: 90% of the adult rate.

Payment & Deposit Terms:

To ensure that all parties meet their respective obligations, we outline our standard payment terms below:

Deposit: A confirmation and invoice will be sent to the customer within 24 hours of receiving the booking. A deposit of 50% of the total tour cost or full payment is required, depending on the specific tour arrangements and the terms outlined in the invoice. Payment can be made through any of our online payment methods.

Final Payment: The deadline for the remaining balance will depend on the services booked and will be communicated by our travel consultant and via the invoice during the booking process.



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Cancellations & Refund Policy:

Each local supplier and partner have its own specific cancellation terms, which will determine the applicable cancellation fees. Detailed information about these policies can be found on the individual service pages, particularly under the Rate & Availability section. If a customer decides to discontinue the tour midway, no refund or exchange will be issued. Additionally, no compensation will be provided for any services that remain unused during the tour.

Tours (from 4 days and above)

- More than 90 days before arrival date: FREE of charge.
- From 60 to 90 days before arrival date: 20% of the total rate.
- From 30 to 59 days before arrival date: 30% of the total rate.
- From 15 to 29 days before arrival date: 50% of the total rate.
- From 7 to 14 days before arrival date: 70% of the total rate.
- Less than 7 days before arrival date or no-show: 100% of the total rate.

Short Tours (1 – 3 days)

- More than 4 days prior: 50% of the total rate.
- From 1 to 4 days prior: 70% of the total rate.
- Less than 1 day prior or no-show: 100% of the total rate.

Important notes:

Immigration process:

For visa-on-arrival: Present a valid passport and, if applicable, an entry letter to the customs officer for visa stamping.

For e-visa holders: Present your valid passport and e-visa (or a printed copy) at the immigration checkpoint. No stamp is required.

Weather:

Northern Vietnam Weather Overview (Delta & Mountains)

Northern Vietnam has four distinct seasons, with variations between **delta** areas (e.g., Hanoi, Ninh Binh, Ha Long) and **mountainous regions** (e.g., Mai Chau, Pu Luong, Sapa).



Delta Areas

- **Jan–Feb:** Cool (15–22°C), overcast, light drizzle; humid around Tet (Lunar New Year).
- **Mar–Apr:** Mild, pleasant (20–28°C), light rain, blooming flowers—ideal for sightseeing.
- **May–Aug:** Hot (28–37°C), humid, with frequent rain and **thunderstorms**; **June–July** are wettest.
- **Sep:** Warm, storm risk remains; rainfall decreases toward end of month.
- **Oct:** Start of dry season; some rain early in the month, clearer skies later.



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- **Nov–Dec:** Dry, sunny, cooler (18–25°C)—**best time to visit** the region.

Notes

- **Storm season:** July–early October, strongest in the delta but affects mountain areas indirectly.
- **Best time to visit:**
 - **Delta:** October to April
 - **Mountains:** March to May, late September to November

 **Pack Accordingly:** Bring lightweight clothing for warmer months and pack a jacket or sweater for cooler months. Don't forget rain gear if traveling during the rainy season. Sturdy shoes are recommended for hiking in Sapa.

Note when checking in for domestic flights in Vietnam:

- When checking in, please bring: Passport (valid for more than 06 months). For expatriates and foreigners entering with a separate visa, please bring your passport, visa, and customs declaration when traveling
- You should be at the airport 90 minutes before departure time and carry light luggage, not too bulky.
- Please bear the incurred costs and responsibility if you have a request to change the itinerary, flight date and time, or if there is incorrect information according to the regulations of the airlines.
- Do not leave sharp objects, knives, scissors, etc. or liquids in your hand luggage. All power banks should be placed in hand luggage.
- Self-consciously preserve your luggage during the trip (at hotels and attractions). Keep all important documents related to immigration procedures, such as airline tickets, passports, cash, and valuable personal items, in the safety box provided at your hotel. Avoid leaving them in your room or locking them in your suitcase in case of theft. *Consider taking photos of all identification and important information to save on your phone for easy access if needed.*
- Vietnam Lovely Travel will not be responsible if the carrier and aviation security refuse to transport due to error in the above information.
- Some order and details in the program may change to suit the objective situation (weather, traffic, etc...).
- You should bring special medicine (according to a doctor's prescription) if you are being treated for a chronic illness.

Do I need to purchase travel insurance before traveling in Vietnam?

Absolutely. All passengers traveling with Vietnam Lovely Travel are required to purchase travel insurance before the start of their trip. Your travel insurance details will be recorded by your tour guide on the first day of the trip. Due to the varying nature, availability and



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cost of health care around the world, travel insurance is very much an essential and necessary part of every journey.

Money matters:

When it comes to spending money on the trip, every traveler is a little different. You know your spending habits better than we do, so please budget an appropriate amount for optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while traveling.

- Vietnamese Dong (VND) is the currency of Vietnam.
- ATMs: Check if your card is compatible with local ATMs before traveling to Vietnam. Using an ATM card will help ensure safety during your travel. However, you should also bring a small amount of cash for services, shopping, meals, etc., when needed.
- Scam alert: Be careful of street vendors and local markets using similar colors of 500,000 VND and 20,000 VND bills to scam visitors.
- **Counterfeit money:** There are some counterfeit banknotes in circulation in Vietnam, particularly for the 500,000 VND, the biggest Vietnam currency note, so you should only exchange money at reputable places or consult your tour guide for advice.
- **Keep small bills on hand:** Many vendors and small businesses may not have change for larger denominations, so it's helpful to keep smaller bills on hand.
- **Notify your bank:** If you plan to use your credit or debit card in Vietnam, notify your bank beforehand to avoid any issues with your account being flagged for suspicious activity.
- USD to VND current exchange rate: 1 USD ~ 25,000 - 26,000 VND (change cash in jewelry shops, the exchange rates are often better than in a bank or at the airport).
- QR code payment: widely accepted in many urban areas in Vietnam.
- Are credit cards accepted widely in Vietnam?
USD and Major credit cards are widely accepted at large shops, hotels and restaurants in Vietnam. However, smaller vendors, family-run eateries, markets, and rural areas may only accept cash. Carry enough cash for as a backup, especially outside cities.

Dining: Please inform your operator or guide in advance if you have any **dietary restrictions or food allergies**.

Phone and internet access:

- With the modern world you may want to bring along tablets or smartphones for the children to document their adventure - there are a wide variety of apps out there which we suggest downloading before you depart. There will be opportunities to charge (just make sure you bring the correct adapter) and there will be wi-fi available in most of the hotels/restaurants on the tour, although it will probably not be at the speeds you are used to at home, and it won't be available everywhere.



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- E-sim can be a good option for you (less than 10 USD/sim card)

Electricity and adapter: 220V - 50Hz. If you are using different ones, our local guide can help you buy an adapter for not more than 1 USD.

Accommodation:

- Check-in: Usually between 14:00–15:00 (can be later on weekends, in peak seasons, or at 5-star hotels).
- Check-out: Typically, before 11:00–12:00.
- Early check-in & late check-out: Subject to room availability and hotel policy; charges may apply.
- Amenities: Basic amenities like a toothbrush, towel, comb, hairdryer, and iron are provided in all hotels.

Laundry: Local laundry services outside the hotel may offer better rates. However, for expensive clothing, it's safer to use hotel laundry to avoid any risk of damage.

Shopping: At local markets, bargaining is common and expected. You can often negotiate 10–30% off the initial price for local goods.

Safety: To protect your belongings, always keep your bag or purse in front of you, especially in crowded areas.

Business Hours:

- Offices: 8:00 AM – 5:00 PM (Monday to Friday). Most are closed on Saturdays.
- Shops, restaurants, and entertainment venues: Typically, open from 8:00 AM – 10:00 PM daily.

Is tipping compulsory in Vietnam?

Tipping is not mandatory or a common custom in Vietnam. However, it is greatly appreciated by service staff—such as waiters, hotel porters, drivers, and tour guides—especially when they provide exceptional service. Even a small tip can make a big difference and is considered a gesture of kindness and respect.