



**Office:** 3 Hung Hoa St | Hai Chau Dist | Da Nang | Viet Nam

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**Email:** [info@vietnamlovelytravel.com](mailto:info@vietnamlovelytravel.com)

**Website:** <http://www.vietnamlovelytravel.com>

**International Tour Operator Licence No:** 48-297/2022 /TCDL-GP LHQT

## Northern Vietnam In Your Eyes

### Hanoi – Mai Chau – Pu Luong – Ha Long (8D7N)



*(Image: Cycling around villages – Mai Chau – Vietnam)*

#### Trip information:

- **Guest's name:** []
- **Nationality:** []
- **Travel Period:** []
- **Number of guests:** []
- **Destinations:** Ha Noi, Mai Chau, Pu Luong, Ha Long
- **Trip highlights:** *Unveil the charms of Northern Vietnam through various thrilling experiences:*
  - ✳ Explore Vietnam's vibrant capital, visiting historic landmarks and enjoying authentic street food in the bustling Old Quarter
  - ✳ Cycle through the serene Mai Chau Valley, taking in the stunning rice terraces and experiencing the local culture.
  - ✳ Discover the natural beauty of Pu Luong, with its ethnic villages, bamboo forests, and mesmerizing waterfalls.



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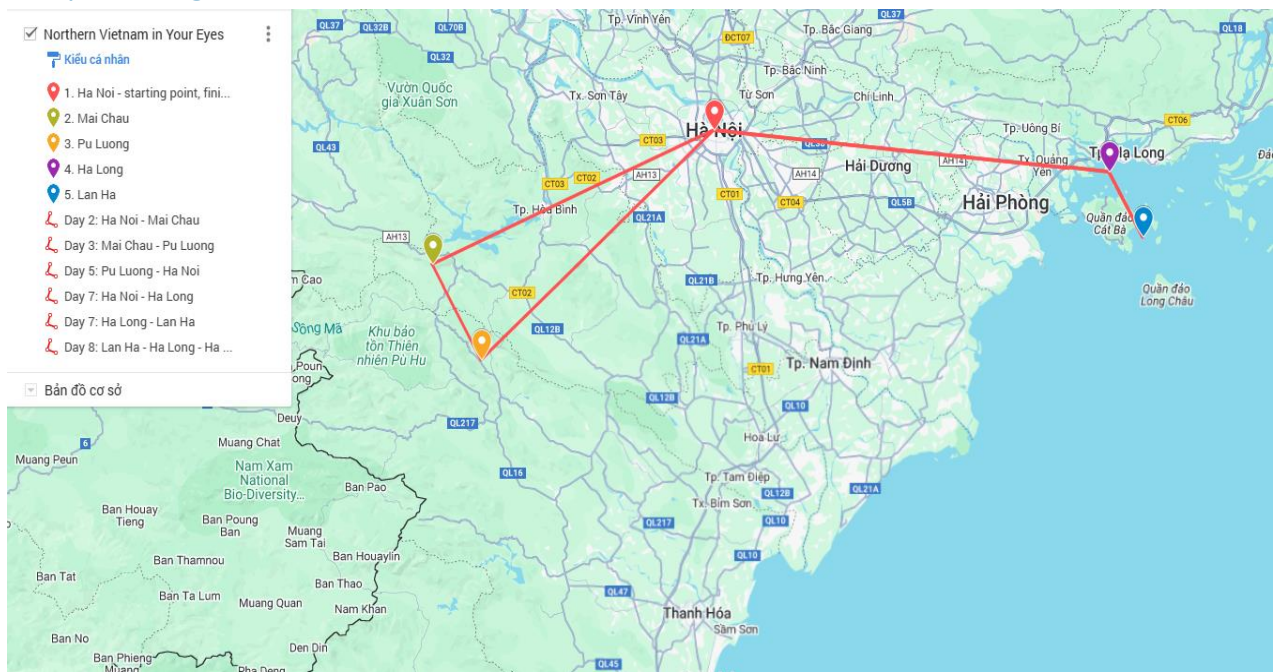
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- 🌟 Cruise through the emerald waters of Ha Long and Lan Ha Bay, exploring hidden caves and enjoying breathtaking sunsets on the deck.
- **Duration:** 08 days
- **Travel styles:** Classic, Family, Beach, Active & Nature,
- **Start:** Ha Noi - **Finish:** Ha Noi
- **Physical:** Easy
- **Code:** NOR0801
- **Ages:** All ages
- **Group size:** 2-14 (*Please contact us for more support if you are a solo traveler or your group has more than 14 people*).
- **Map link:**

<https://www.google.com/maps/d/edit?mid=1pl9rWt159T7FLIdIc4QaykGIdCirSFg&us&p=sharing>



`<iframe src="https://www.google.com/maps/d/embed?mid=1pl9rWt159T7FLIdIc4QaykGIdCirSFg&ehbc=2E312F&noprof=1" width="640" height="480"></iframe>`



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● **Price:**

| USD per pax                                                                                                                                                        | Group 2-3 pax                                                                                                                                         | Group 4-5 pax    | Group 6-7 pax    | Group 8-9pax     | Group 10-11 pax                                                                                                                                                                                           | Group 12-14 pax  | Single surcharge |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------|
| 4-star                                                                                                                                                             | USD 1263 per pax                                                                                                                                      | USD 1009 per pax | USD 916 per pax  | USD 894 per pax  | USD 861 per pax                                                                                                                                                                                           | USD 838 per pax  | USD 374          |
| 5-star                                                                                                                                                             | USD 1448 per pax                                                                                                                                      | USD 1194 per pax | USD 1101 per pax | USD 1080 per pax | USD 1046 per pax                                                                                                                                                                                          | USD 1023 per pax | USD 522          |
| The above prices are valid from 2025 to 2026, except on public holidays, festivals, and major events in Vietnam, during which a surcharge of 10% to 20% may apply. |                                                                                                                                                       |                  |                  |                  |                                                                                                                                                                                                           |                  |                  |
|                                                                                                                                                                    | 4-star accommodation                                                                                                                                  |                  |                  |                  | 5-star accommodation                                                                                                                                                                                      |                  |                  |
| Ha Noi                                                                                                                                                             | La Mejor Hanoi or similar: <a href="https://lamejorhotel.com/room/deluxe-room/">https://lamejorhotel.com/room/deluxe-room/</a> (deluxe room)          |                  |                  |                  | Oriental Jade or similar: <a href="https://theorientaljadehotel.com/accommodation/oriental-emerald-room">https://theorientaljadehotel.com/accommodation/oriental-emerald-room</a> (oriental emerald room) |                  |                  |
| Mai Chau                                                                                                                                                           | Mai Chau Ecolodge 4* or similar <a href="https://maichau.ecolodge.asia/en/index.html">https://maichau.ecolodge.asia/en/index.html</a> (Superior room) |                  |                  |                  |                                                                                                                                                                                                           |                  |                  |
| Pu Luong                                                                                                                                                           | Pu Luong Natura Bungalow 4* or similar <a href="https://naturabungalow.com/">https://naturabungalow.com/</a> (Deluxe Garden-Pool View)                |                  |                  |                  |                                                                                                                                                                                                           |                  |                  |
| Ha Long                                                                                                                                                            | Peony Cruise or similar: <a href="https://www.peonycruises.com/">https://www.peonycruises.com/</a> (Deluxe balcony)                                   |                  |                  |                  | Mon Cheri Cruise or similar: <a href="https://www.monchericruises.com">https://www.monchericruises.com</a> (Ocean Suite Balcony)                                                                          |                  |                  |



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● **Trip Plan: (B: Breakfast; L: Lunch; D: Dinner; ESG: English-speaking local guide)**

| Day   | Activities                                                                                                                                                     | Accommodations | Meals |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|
| Day 1 | Ha Noi morning arrival – Ha Noi half-day city tour – Ha Noi street food (ESG)                                                                                  | Ha Noi         | -/L/D |
| Day 2 | Ha Noi – Mai Chau, Thung Khe Pass, cycling (ESG)                                                                                                               | Mai Chau       | B/L/D |
| Day 3 | Mai Chau – Pu Luong, ethnic villages, Chieu Cave (ESG)                                                                                                         | Pu Luong       | B/L/D |
| Day 4 | Pu Luong, Be Tre Suoi Cham bamboo rafting, Hieu Waterfall, walking down to visit Ban Don, Ban Leo (ESG)                                                        | Pu Luong       | B/L/D |
| Day 5 | Pu Luong – Ha Noi, railway street (ESG)                                                                                                                        | Ha Noi         | B/L/D |
| Day 6 | Ha Noi – Ho Chi Minh's Mausoleum – Presidential Palace – One Pillar Pagoda – Tran Quoc Pagoda – Duong Lam ancient village – Vietnamese water puppet show (ESG) | Ha Noi         | B/L/D |
| Day 7 | Hanoi – Ha Long – Lan Ha Bay (shared limousine bus + shared English-speaking guide)                                                                            | Ha Long        | B/L/D |
| Day 8 | Lan Ha Bay – Ha Long Bay – Ha Noi – Departure (sharing limousine bus + sharing English speaking guide)                                                         | N/A            | B/L/D |



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## Itinerary:

### DAY 1: Arrival Hanoi – half day city tour (ESG/-/L/D)

- Arriving in Hanoi, depending on your arrival time (in the morning), our **English-speaking local guide (ESG)** and driver will welcome you at the airport, then transfer you for **lunch**.
- **14:00:** Check-in at your hotel.
- Have a short rest, then take your first look at the Hanoi Capital by visiting its most famous monuments, such as **the Temple of Literature**, known as the first university in Vietnam.



*(Image: Temple of Literature – Ha Noi – Vietnam)*

- Explore **the Lake of the Restored Sword, Ngoc Son Temple, and The Huc Bridge**—an iconic symbol of Hanoi that has accompanied the historical development of Vietnam and is deeply associated with the spiritual life of the Vietnamese people. Additionally, travelers can take a one-hour cyclo tour around the **Old Quarter**, a bustling area that has been submitted to UNESCO for recognition as a World Cultural Heritage site.
- In the evening, enjoy **authentic Hanoi Street food**: Bun Cha (Grilled pork noodle); Banh Cuon (Vietnamese rice rolls), Trang Tien sweet soup and ice cream, draft beer.
- **21:00:** Return to your hotel for leisure time and overnight in Hanoi.



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## DAY 2: Ha Noi - Mai Chau (ESG/B/L/D)

- **08:00:** Pick up guests in Hanoi in our comfortable car.
- **10:00:** Brief stop in Luong Son and at a beautiful spot in Mai Chau Valley called **Thung Khe Pass**, where you can take stunning photos.



*(Image: Cycling around villages – Mai Chau – Vietnam)*

- **11:30 - 12:00:** Arrive in Mai Chau.
- **12:15:** Have lunch at a local restaurant. Then, check in at the hotel and take a short rest.
- **14:30 - 17:00:** Enjoy a cycling tour with our guide, observe farmers at work, see locals weaving scarves, and visit peaceful nearby villages. Take photos by the terraced fields of golden ripe rice.
- **17:00 - 19:00:** Free time to walk around, shop, and enjoy dinner at a local restaurant.
- **Evening:** Return to the hotel and overnight in Mai Chau.



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*(Image: Check – in a terraced field in Mai Chau)*

### DAY 3: Mai Chau - Pu Luong (ESG/B/L/D)

- **07:30:** Have breakfast at the hotel.
- **08:00:** Visit traditional villages to explore the daily lives and customs of the **ethnic people: Na Meo, Na Mo, and Xam Pa villages** to gain a deeper understanding of their culture and traditions.



*(Image: Ethnic people's village – Mai Chau – Vietnam)*



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- **12:00:** Return to the hotel for check-out and have lunch.
- **13:30 – 15:00:** Explore **Chieu Cave**, an underground marvel adorned with beautiful formations, offering a magical glimpse into natural beauty.
- **15:30:** Transfer to the hotel in Pu Luong.
- **17:00:** Check in and relax at the hotel.
- **19:00 – 20:00:** Enjoy dinner at the hotel. Overnight in Pu Luong.

#### DAY 4: Pu Luong – Be Tre Suoi Cham – Hieu Water Fall (ESG/B/L/D)

- **08:00:** After breakfast, move to explore Pu Luong's landscapes, stopping by: **Be Tre Suoi Cham**, a peaceful bamboo stream, offering a serene escape amidst lush surroundings. If the weather permits, the group can experience bamboo rafting along the stream.



*(Image: Be Tre Suoi Cham – Pu Luong – Vietnam)*



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*(Image: Be Tre Suoi Cham – Pu Luong – Vietnam)*



*(Image: Hieu Waterfall – Pu Luong – Vietnam)*

- Next is **Hieu Waterfall**, time for strolling, photography, and swimming.
- **11:30 – 13:00:** Have lunch at a local restaurant.
- **13:00:** Return to the hotel for a short rest.



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- **15:00:** Walk down to the valley floor (2-3km) to visit Ban Don, Ban Leo, admire terraced fields, stilt houses, and interact with the local Thai people here.
- **17:00:** Return to the hotel, relax, and prepare for the evening.
- **18:00 – 20:00:** Enjoy dinner. Overnight stay at the hotel.

#### DAY 5: Pu Luong – Ha Noi (ESG/B/L/D)

- **08:00:** After breakfast, all members of the group are free to relax, take photos at the check-in areas of the hotel/resort.
- **11:00:** Check out, have lunch.
- **12:30:** The tour guide and the group return to Hanoi.
- **16:30 – 17:30:** Arrive in Hanoi, check in at the hotel/resort.
- **18:00:** Move to visit the iconic **railway street** – one of Hanoi's unique destinations in the capital. The train travels by the backyards of these families a couple of times each day. Enjoy a cup of coffee and have dinner while waiting for the train to pass through.



*(Image: Railway Street – Ha Noi – Vietnam)*

- **20:00:** Back to the hotel/resort and overnight in Hanoi.



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## DAY 6: Hanoi sightseeing (ESG/B/L/D)

- **08.00:** After breakfast in the hotel, we have morning time for Ha Noi sightseeing: **Ho Chi Minh mausoleum** (closed on Mondays & Fridays), **Presidential Palace**, **One Pillar Pagoda**, **Tran Quoc Pagoda**.



*(Image: 1. Ho Chi Minh Mausoleum; 2. One Pillar Pagoda – Ha Noi – Vietnam)*

- Have lunch at a local restaurant.
- In the afternoon: head to **Duong Lam Ancient Village**, located about 50 km from Hanoi. Upon arrival, visit the village gate, Mong Phu Communal House, and several ancient homes while sampling local products such as rice wine and rice cakes. Explore cultural and historical sites in Duong Lam, including the Giang Van Minh Worship House, Princess Mia Palace and Temple, and Mia Pagoda.



*(Image: Duong Lam Ancient Village – Ha Noi – Vietnam)*

- **17:30:** Arrive back in Ha Noi, have dinner, and enjoy a very famous traditional show- **Vietnamese water puppet show.**
- Back to the hotel and overnight in Ha Noi.



*(Image: Vietnamese water puppet show)*

#### DAY 7: Ha Noi - Ha Long - Lan Ha (B/L/D)

- **09:00 – 09:30:** After breakfast at your hotel in Ha Noi, check out of the hotel. Then a shared limousine bus and tour guide will pick you up.
- **12:00:** The crew members of **Peony or Mon Cheri Cruise** will welcome you at Tuan Chau Port, lot 16, Quang Ninh.
- **12:45:** You will be taken aboard our support vessel and travel from the wharf via the bay to board our luxurious craft, Peony or Mon Chéri Cruises. Upon arrival, enjoy a welcome drink, a refreshing towel, and a special lunch featuring fresh seafood and a selection of delightful dishes, served in the luxurious dining space of the cruise. Life just doesn't get better than this! We then set sail for **Lan Ha Bay** - recognized as one of the World's Most Beautiful Bays.
- **15:30:** We will visit **Dark and Bright cave** - famous for the pristine natural beauty and poetic, attractive seascape of Lan Ha Bay. Here you will take some photos of the surrounding limestone karsts. This is also the best time for tourists to enjoy bamboo boat rides or swimming - which is an interesting activity to discover the truest beauty of the limestone mountains and the blue sky of Lan Ha Bay. Afterwards, visitors immerse themselves in the emerald-green water of Lan Ha Bay with exciting swimming activities or enjoy a mini pool with a jacuzzi on Peony or Mon Chéri Cruise.



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*(Image: The Dark and Bright cave – Lan Ha Bay – Quang Ninh – Vietnam)*

- **17:30:** Return to Peony or Mon Chéri Cruise and unwind with a sunset party on the sundeck. This is a perfect opportunity for photography enthusiasts to capture the breathtaking sunset over Lan Ha Bay.
- **19:30:** Enjoy a romantic dinner at the restaurant on Peony or Mon Chéri Cruise.
- **21:00 – 22:00:** Enjoy the nightlife of the bay from the top deck. Immerse yourself in music, enjoy a glass of cocktail from the bar, watch a movie under the stars and relax on the cruise.
- Otherwise, you can try your hand at squid fishing with the sailors or simply relax in the room and enjoy the bay view from the balcony.
- Overnight on the cruise.

#### **DAY 8: Lan Ha bay - Ha Long bay – Hanoi - Departure (ESG/B/L/D)**

- **06:30 – 7:30:** Breakfast is served at Mon Chéri Cruise restaurant.
- **08:00:** You will visit Frog Pond; go kayaking or be free to relax in the four-season mini pool on Lan Ha Bay - A silk ribbon made from green mountains, blue seas and diverse fauna and flora.



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- **09:30:** Check out of the room. Then the lunch in the restaurant is ready for you, pay any extra fees (if applicable) at the reception while traveling to the port. Kindly make payment for any charges at the front desk (if any) while traveling to the port.
- **10:30 – 10:45:** Disembark and move back to the port.
- **12:00:** Back to Hanoi by a shared limousine.
- **17:00:** Have dinner at a local restaurant, then move to the airport for the night flight **(after 19:00)** to your next destination, end of services.

**Thank you for joining us, and have a nice trip!**

#### **Inclusion:**

- ✓ Good air-conditioned private **7-seat car (for 2-3 pax)/ 16-seat minivan (for 4-7 pax)/ 29-seat coach (for 8-14)** as per the above itinerary.
- ✓ 2 bottles of water (500ml) per pax per visiting day.
- ✓ English-speaking local guides (7 days) as mentioned in the above itinerary.
- ✓ Accommodation including breakfast.
- ✓ All entrance fees for sightseeing at the following sites: Temple of Literature, Ngoc Son Temple, Ho Chi Minh Mausoleum, Presidential Palace, One Pillar Pagoda, Duong Lam Village, Mai Chau valley, Chieu Cave, Hieu Waterfall.
- ✓ One-hour cyclo tour in Ha Noi old town.



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- ✓ Bicycle in Mai Chau.
- ✓ Boat ticket in Be Tre Suoi Cham
- ✓ Coffee in Hanoi railway streets.
- ✓ Vietnamese water puppet show (middle-class ticket).
- ✓ Ha Long cruise package 2D1N including 02 lunches, 01 dinner and 01 breakfast with entrance tickets + shared tour guide + transfer by shared limousine bus Ha Noi - Ha Long - Ha Noi.
- ✓ Meals as mentioned in the itinerary (B: Breakfast; L: Lunch; D: Dinner):
- ✓ 6 lunches on days 1,2,3,4,5,6
  - \* 7 dinners on days 1,2,3,4,5,6,8

#### Exclusion:

- ✗ Bank transfer fees
- ✗ Early check-in and late check-out at hotels
- ✗ Surcharge for peak seasons and mandatory dinners at hotels (if applicable)
- ✗ Travel insurance
- ✗ Vietnam visa (the passport must be valid for over 6 months with 3 blank pages)
- ✗ Personal expenses
- ✗ Meals not mentioned in the itinerary, and beverages during meals
- ✗ Airfare (if applicable)
- ✗ Tips for guides and drivers (suggested amount: \$3-5 per person per day). Tipping is optional and should reflect the quality of service received.

#### Children Policy:

- The child rate applies to one child sharing a twin or double room with two adults.
- For infants (<04 years old): **free of charge, except for domestic ticket cost.**
- 04 - 11 years old without bed: 50% of the adult rate.
- 04 - 11 years old with extra bed: 75% of the adult rate.
- 04 - 11 years old in twin share: 90% of the adult rate.

#### Payment & Deposit Terms:

To ensure that all parties meet their respective obligations, we outline our standard payment terms below:

**Deposit:** A confirmation and invoice will be sent to the customer within 24 hours of receiving the booking. A deposit of 50% of the total tour cost or full payment is required, depending on the specific tour arrangements and the terms outlined in the invoice. Payment can be made through any of our online payment methods.



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**Final Payment:** The deadline for the remaining balance will depend on the services booked and will be communicated by our travel consultant and via the invoice during the booking process.

### Cancellations & Refund Policy:

Each local supplier and partner has its own specific cancellation terms, which will determine the applicable cancellation fees. Detailed information about these policies can be found on the individual service pages, particularly under the Rate & Availability section. If a customer decides to discontinue the tour midway, no refund or exchange will be issued. Additionally, no compensation will be provided for any services that remain unused during the tour.

### Tours (from 4 days above)

- More than 90 days before arrival date: FREE of charge.
- From 60 to 90 days before arrival date: 20% of the total rate.
- From 30 to 59 days before arrival date: 30% of the total rate.
- From 15 to 29 days before arrival date: 50% of the total rate.
- From 7 to 14 days before arrival date: 70% of the total rate.
- Less than 7 days before arrival date or no-show: 100% of the total rate.

### Short Tours (1 - 3 days)

- More than 4 days prior: 50% of the total rate.
- From 1 to 4 days prior: 70% of the total rate.
- Less than 1 day prior or no-show: 100% of the total rate.

### Important notes:

#### Immigration process:

For visa-on-arrival: Present a valid passport and, if applicable, an entry letter to the customs officer for visa stamping.

For e-visa holders: Present your valid passport and e-visa (or a printed copy) at the immigration checkpoint. No stamp is required.

### Weather:

#### **Northern Vietnam Weather Overview (Delta & Mountains)**

Northern Vietnam has four distinct seasons, with variations between **delta** areas (e.g., Hanoi, Ninh Binh) and **mountainous regions** (e.g., Mai Chau, Pu Luong, Sapa).



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## Delta Areas

- **Jan–Feb:** Cool (15–22°C), overcast, light drizzle; humid around Tet (Lunar New Year).
- **Mar–Apr:** Mild, pleasant (20–28°C), light rain, blooming flowers—ideal for sightseeing.
- **May–Aug:** Hot (28–37°C), humid, with frequent rain and **thunderstorms**; **June–July** are wettest.
- **Sep:** Warm, storm risk remains; rainfall decreases toward end of month.
- **Oct:** Start of dry season; some rain early in the month, clearer skies later.
- **Nov–Dec:** Dry, sunny, cooler (18–25°C)—**best time to visit** the region.

## Mountainous Areas

- **Jan–Feb:** Cold (5–18°C), cloudy, damp; nights can drop below 10°C.
- **Mar–Apr:** Cool, dry, scenic—great for trekking (15–25°C).
- **May–Aug:** Warm (22–32°C), frequent heavy rain, **risk of landslides**, trails can be slippery.
- **Sep:** Golden rice harvest season; still some rain but very picturesque.
- **Oct:** Clear, cool, post-monsoon—excellent visibility for hiking.
- **Nov–Dec:** Dry and cold; nights often under 10°C, foggy mornings, peaceful atmosphere.

## Notes

- **Storm season:** July–early October, strongest in the delta but affects mountain areas indirectly.
- **Best time to visit:**
  - **Delta:** October to April
  - **Mountains:** March to May, late September to November
- **Pack Accordingly:** Bring lightweight clothing for warmer months and pack a jacket or sweater for cooler months. Don't forget rain gear if traveling during the rainy season. Sturdy shoes are recommended for hiking in Pu Luong and Mai Chau.

### Note when checking in for domestic flights in Vietnam:

- When checking in, please bring: Passport (valid for more than 06 months). For expatriates and foreigners entering with a separate visa, please bring your passport, visa, and customs declaration when traveling



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- You should be at the airport 90 minutes before departure time and carry light luggage, not too bulky.
- Please bear the incurred costs and responsibility if you have a request to change the itinerary, flight date and time, or if there is incorrect information according to the regulations of the airlines.
- Do not leave sharp objects, knives, scissors, etc. or liquids in your hand luggage. All power banks should be placed in hand luggage.
- Self-consciously preserve your luggage during the trip (at hotels and attractions). Keep all important documents related to immigration procedures, such as airline tickets, passports, cash, and valuable personal items, in the safety box provided at your hotel. Avoid leaving them in your room or locking them in your suitcase in case of theft. *Consider taking photos of all identification and important information to save on your phone for easy access if needed.*
- Vietnam Lovely Travel will not be responsible if the carrier and aviation security refuse to transport due to error in the above information.
- Some order and details in the program may change to suit the objective situation (weather, traffic, etc...).
- You should bring special medicine (according to a doctor's prescription) if you are being treated for a chronic illness.

### **Do I need to purchase travel insurance before traveling in Vietnam?**

Absolutely. All passengers traveling with Vietnam Lovely Travel are required to purchase travel insurance before the start of their trip. Your travel insurance details will be recorded by your tour guide on the first day of the trip. Due to the varying nature, availability and cost of health care around the world, travel insurance is very much an essential and necessary part of every journey.

### **Money matters:**

When it comes to spending money on the trip, every traveler is a little different. You know your spending habits better than we do, so please budget an appropriate amount for optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while traveling.

- Vietnamese Dong (VND) is the currency of Vietnam.
- ATMs: Check if your card is compatible with local ATMs before traveling to Vietnam. Using an ATM card will help ensure safety during your travel. However, you should also bring a small amount of cash for services, shopping, meals, etc., when needed.
- Scam alert: Be careful of street vendors and local markets using similar colors of 500,000 VND and 20,000 VND bills to scam visitors.



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- **Counterfeit money:** There are some counterfeit banknotes in circulation in Vietnam, particularly for the 500,000 VND, the biggest Vietnam currency note, so you should only exchange money at reputable places or consult your tour guide for advice.
- **Keep small bills on hand:** Many vendors and small businesses may not have change for larger denominations, so it's helpful to keep smaller bills on hand.
- **Notify your bank:** If you plan to use your credit or debit card in Vietnam, notify your bank beforehand to avoid any issues with your account being flagged for suspicious activity.
- USD to VND current exchange rate: 1 USD ~ 25,000 - 26,000 VND (change cash in jewelry shops, the exchange rates are often better than in a bank or at the airport).
- QR code payment: widely accepted in many urban areas in Vietnam.
- Are credit cards accepted widely in Vietnam?

USD and Major credit cards are widely accepted at large shops, hotels and restaurants in Vietnam. However, smaller vendors, family-run eateries, markets, and rural areas may only accept cash. Carry enough cash for as a backup, especially outside cities.

**Dining:** Please inform your operator or guide in advance if you have any **dietary restrictions or food allergies**.

**Phone and internet access:**

- With the modern world you may want to bring along tablets or smartphones for the children to document their adventure - there are a wide variety of apps out there which we suggest downloading before you depart. There will be opportunities to charge (just make sure you bring the correct adapter) and there will be wi-fi available in most of the hotels/restaurants on the tour, although it will probably not be at the speeds you are used to at home and it won't be available everywhere.
- E-sim can be a good option for you (less than 10 USD/sim card)

**Electricity and adapter:** 220V – 50Hz. If you are using different ones, our local guide can help you buy an adapter for not more than 1 USD.

**Accommodation:**

- Check-in: Usually between 14:00 – 15:00 (can be later on weekends, in peak seasons, or at 5-star hotels).
- Check-out: Typically, before 11:00 – 12:00.
- Early check-in & late check-out: Subject to room availability and hotel policy; charges may apply.
- Amenities: Basic amenities like a toothbrush, towel, comb, hairdryer, and iron are provided in all hotels.



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**Laundry:** Local laundry services outside the hotel may offer better rates. However, for expensive clothing, it's safer to use hotel laundry to avoid any risk of damage.

**Shopping:** At local markets, bargaining is common and expected. You can often negotiate 10–30% off the initial price for local goods.

**Safety:** To protect your belongings, always keep your bag or purse in front of you, especially in crowded areas.

**Business Hours:**

- Offices: 8:00 AM – 5:00 PM (Monday to Friday). Most are closed on Saturdays.
- Shops, restaurants, and entertainment venues: typically, open from 8:00 AM – 10:00 PM daily.

**Is tipping compulsory in Vietnam?**

Tipping is not mandatory or a common custom in Vietnam. However, it is greatly appreciated by service staff—such as waiters, hotel porters, drivers, and tour guides—especially when they provide exceptional service. Even a small tip can make a big difference and is considered a gesture of kindness and respect.